



### **History: About Oregon HotSpring Spas**

Oregon HotSpring Spas ([www.oregonhottub.com](http://www.oregonhottub.com)) is Oregon's and SW Washington's largest and most established hot tub company – and the #1 selling hot tub company in Portland since 1979.

Only the most innovative and best-in-market products are featured at the company's six convenient locations, website, and new e-store. Oregon HotSpring Spas carries Hot Spring® spas, the #1 selling portable hot tub in the world, and the world's largest manufacturer of saunas and oldest name in steam bathing, Helo®.

The principles at Oregon HotSpring Spas are drawn from the company's dedication and loyalty to the customer. The company's customer philosophy is two-fold: consummate customer assistance and expert advice before a purchase and unparalleled customer and product support after the purchase.

Oregon HotSpring Spas values:

- **Integrity** – a commitment to do the right thing by **the customers**. This commitment includes:
  - **The Community** – OHSS donates to charities and organizations including Doernbecher Children's Hospital, the Oregon Zoo, the Oregon State Games, Munchin' Music in Bend, OR, the Trust for Public Lands, World Wildlife Federation, and more.
  - **The Environment** – OHSS, through its Think Green campaign, offers the most energy- and eco-friendly Energy Smart™ products, and receives its products from award-winning "Green" business operations.
- **Innovation** – striving constantly to be an industry leader and not just "another" hot tub or sauna dealer.
- **Initiative** – a commitment to be proactive rather than reactive; to ensure that the customer is worry-free when it comes to hot tub, sauna, and pool needs.